

There is also no Installation Fee charge for the interface.

It is possible that Micros-Fidelio may levy a charge for the interface. This should be confirmed with your Micros-Fidelio representative.

5. Do we require additional hardware or software to run the interface? //////////////

The interface can be installed by all customers who run the SQL version of SmartButler® without the need for additional hardware or software.

6. Is it necessary for an on-site visit to install the interface? //////////////

No on-site visit is required by JAYBEE. The installation is supported remotely from our offices.

You should confirm with your Micros-Fidelio representative what their requirement is with regard to an on-site visit. Unfortunately JAYBEE is unable to lay down to Micros-Fidelio representatives whether or not they are needed on site for the installation.